ALLSAFE PRE-CONTRACTUAL INFORMATION

MANDATORY DISCLOSURE BY YOUR INSURANCE INTERMEDIARY PURSUANT TO LAW 4583/2018

1. DETAILS OF THE INSURANCE INTERMEDIARY

The company under the name "ALLSAFE INSURANCE AGENTS & COORDINATORS OF INSURANCE AGENTS I.K.E." and with the trade name "ALLSAFE I.K.E." (hereinafter "ALLSAFE"), with GEMI No. 121616809000 and Tax ID No. 997901593 / D.O.Y. KEFODE Attica, having its registered office in Athens at 70 Chamosternas Street, GR-118 53, tel.: +30 210 710 44 44, email: info@allsafe.gr and website www.allsafe.gr.

2. CAPACITY OF THE INSURANCE INTERMEDIARY

ALLSAFE provides insurance distribution (intermediation) services. It is registered as an insurance agent and as a coordinator of insurance agents in the General Register of Insurance Intermediaries of the Athens Chamber of Commerce and Industry with General Registry No. 335932, as an insurance agent with special registry number EEA/860 and as a coordinator of insurance agents with special registry number EEA/104, and is supervised by the Bank of Greece – Department of Private Insurance Supervision (DEIA). The above information can be verified through the online link of the Single Information Point of paragraph 10 of Article 19 of Law 4583/2018: http://insuranceregistry.uhc.gr

3. COOPERATION OF THE INSURANCE INTERMEDIARY WITH INSURANCE COMPANIES

ALLSAFE carries out insurance distribution activity on a non-exclusive basis with the following insurance undertakings, on the basis of a written agreement with each of them:

AIG	MONDIAL ASSISTANCE
ATLANTIC UNION	ERGO
DYNAMIS	MINETTA
ETHNIKI ASFALISTIKI	GENERALI
YDROGEIOS	GROUPAMA
EUROLIFE ERB	INTERLIFE
INTERAMERICAN	EUROPE
INTERASCO	CORIM I.B LTD
ALLIANZ	INTERSALONICA
NN	APEIRON
EUROINS	BLUE AIGAION
ORIZON	SYNET
ACCELERANT	NP INSURANCE
QEL – WAKAM	DALLBOG
LEVINS	EXTRA ASSISTANCE
ARAG	CONSENSUS
ACCREDITED	KARAVIAS & ASSOCIATES
HD ALLSTAR	CROMAR
S.E.I.B	GENERAL COVER

4. RELATIONSHIP OF THE INSURANCE INTERMEDIARY WITH INSURANCE COMPANIES

ALLSAFE does not hold any direct or indirect participation in any insurance undertaking with regard to voting rights or its capital. No insurance undertaking, nor the parent company of an insurance undertaking, holds any direct or indirect participation with regard to voting rights or the capital of ALLSAFE.

5. INSURANCE DISTRIBUTION SERVICES

• ALLSAFE provides advice on the insurance products it distributes.

• ALLSAFE acts on behalf of and in the name of each cooperating insurance undertaking. The insurance distribution services provided by ALLSAFE consist of presenting insurance coverage solutions embedded in the insurance products of the cooperating insurance undertakings, as these have been designed by the insurers themselves. Acceptance of insurance applications, assessment and/or acceptance of insurance risks and, in general, the undertaking of obligations relating to each insurance product is carried out solely by the cooperating insurance undertaking that provides it.

• ALLSAFE is allowed to promote insurance-based investment products.

• ALLSAFE has been authorized by the above cooperating insurance undertakings to collect premiums from the customer on their behalf.

• ALLSAFE is remunerated by the above cooperating insurance undertakings by way of commission, which is included in the premium.

6. RIGHTS OF CUSTOMERS – PROSPECTIVE POLICYHOLDERS

For any complaints you may have and for their resolution, you may contact ALLSAFE. Up-to-date information on the complaint submission procedure and the contact details of the complaints handling function are available on ALLSAFE's website at www.allsafe.gr/politiki-aitiaseon. The possibility to submit complaints is provided free of charge.

In any case, customers and other interested parties (indicatively: consumer associations) may submit complaints to the Occupational and Private Insurance Supervision Directorate (OPISD) of the Bank of Greece (21 Eleftheriou Venizelou St., 102 50 Athens, Call Center: +30 210 3201111, website: www.bankofgreece.gr) against the insurance intermediary for any acts or omissions constituting violations of the applicable legislation on insurance distribution, in accordance with OPISD's relevant procedure. In any case, the supervisory authority sends a reasoned reply to the complainant within a reasonable time.

Furthermore, pursuant to Article 11 of Law 4583/2018 and for the out-of-court settlement of disputes with distributors of insurance products, customers may refer the matter to the Hellenic Consumer Ombudsman established by Law 3297/2004 (144 Alexandras Ave., 114 71, Athens, tel.: +30 210 6460862, website: www.synigoroskatanaloti.gr) or to another Alternative Dispute Resolution body lawfully entered in the Register of the General Directorate of Consumer Protection and Market Supervision in accordance with Article 18 of the Joint Ministerial Decision 70330/30.6.2015 of the Ministers of Economy, Infrastructure, Shipping and Tourism and of Justice, Transparency and Human Rights – Government Gazette B' 1421 (for further information see http://www.mindev.gov.gr).